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MASTER OF SCIENCE IN HEALTH SERVICES ADMINISTRATION (MHSA)



OVERVIEW

Are you a healthcare professional or a recent graduate aspiring to advance your career in the unique environment of the healthcare sector? The Master of Science in Health Services Administration (MHSA) rigorously prepares students for a leadership position in this rapidly growing and ever-changing field. The healthcare industry requires highly trained professionals who will ultimately improve patient care through best management practice. The MHSA can help you advance your career in a multitude of healthcare organisations, including hospitals, government agencies, clinics, pharmaceutical companies, insurance firms, non-governmental organisations and biotechnology firms.

The programme's multidisciplinary curriculum, addressing clinical, economic, ethical, political, technical, social and environmental challenges, is in line with our vision to prepare healthcare managers for a range of important roles, both locally and globally. The MHSA equips students with the core knowledge and skills needed to effectively manage and lead healthcare organisations, exploit the potential for innovation, and provide vision and strategic direction. More specifically, our innovative curriculum allows students to gain an in-depth understanding of financial management, research methods, human resource management, operational practices, health information systems management and clinical leadership.

The programme provides students with the unique opportunity to custom-design their learning experience to match their professional development and educational goals. In fact, students may choose one of the three available elective paths that suit their own needs. For example, students will be able to develop an innovative idea into a start-up, tackle a challenge in their own work environment, obtain deeper knowledge in specialised areas of health services administration or conduct a research study to address a public health problem. Each student will be assigned an academic mentor, who will work with them to help them choose the optimal learning path for their career aspirations.

This is an exciting time to be working in the healthcare sector, with the industry undergoing major transformations and reform. The MHSA can help you serve your community better and advance your career.



“In an increasingly digitised environment, it is important to understand and appreciate the potential of information systems and digital technologies on healthcare provision. The course specifically explores how information systems can enhance the functioning of hospitals and physician practices, including the accuracy of diagnoses and improved decision-making. Further, the emerging phenomenon of digitised health is examined and its effects on patients, clinicians and health care in general are discussed. I have extensive expertise in the implementation and evaluation of information systems in a variety of organisations and sectors, including the healthcare sector, and my goal is to use my expertise to effectively prepare graduates to work in a digitised healthcare setting.”

Niki Panteli
Course Lead for HSA-523, Managing Health Information Systems



“Today health is one of the most important developing sectors. During my course students will learn about the contribution of health systems to health improvement across the world. Health systems in high-, middle- and low-income countries differ, yet they all face similar demands and expectations. I expect this course to enable students to critically evaluate several national healthcare systems (both mature and emerging), focusing on their respective strengths and weaknesses, so that learners can apply this knowledge to make positive changes in their own healthcare setting. I am looking forward to using my teaching experience at St George’s, University of London and New York University, and my professional expertise in health administration in the UK and the World Health Organization over the past 20 years, to effectively prepare graduates to work within a diverse range of healthcare systems.”

Richard Alderslade
Course Lead for HSA-532, Comparative Health Care Systems in the World



Innovative, multi-disciplinary curriculum accommodating individual professional advancement goals

A fully online Master’s degree from the first university in the European Union to earn a QS 5-Star rating for online/distance learning

Ideal for working professionals and new graduates

Flexible delivery, study full-time or part-time

Opportunity to sample programme through a free one-week trial

FLEXIBLE LEARNING TAILORED TO YOUR NEEDS

Our dynamic programme is tailored to the needs of full-time working professionals and new graduates. Students have the opportunity to determine their time schedule, study pace and workload by choosing the number of courses per semester. In addition, the distance learning mode, comprising online interactive lectures, tutorials, activities and assignments, allows study outside normal working hours, as well as autonomy and control.

The MHSA programme is delivered over 3 semesters (18 months full-time, or up to 4 years part-time) and features 3 core courses in each of Semesters 1 and 2. Semester 3 provides students with the opportunity to choose one of the three elective paths, depending on their own professional development goals. In Path 1, students may complete three out of the six elective courses, giving students the opportunity to gain further in-depth knowledge in specialised areas of health services administration. Path 2 allows students to pursue a public health-related research project, while Path 3 enables students to apply best management practice to develop a business plan or tackle a healthcare administrative issue in their own work environment.

UNIVERSITY OF NICOSIA

The University of Nicosia is ranked among the top 100 universities in the region by QS Stars University Ratings, having been placed at number 91 in the Emerging Europe and Central Asia (EECA) Region. It is also the first European university to be awarded a QS 5-Star rating for online/distance learning, and is the 13th university in the world to receive such a distinction.

In 2011, the University of Nicosia introduced the first medical programme in Cyprus by offering the St George's, University of London graduate-entry course. Our Medical School, the largest in the country, now also offers a 6-year MD degree programme designed for high-school leavers, an MSc in Family Medicine for practising primary care physicians, a Doctorate in Medical Sciences (PhD) for research in all disciplines or specialties of Medicine, a Master of Public Health (MPH), and the Master of Science in Health Services Administration (MHSA). Students from 58 countries – including the United States, Canada, Australia and New Zealand – are enrolled in our Medical School, making it a truly international learning environment, which is dedicated to best practice in medical education and healthcare services delivered both in Cyprus and in the wider world.

CUTTING-EDGE ONLINE LEARNING

The programme is conducted completely online in an e-Learning Environment (Moodle), which includes multiple embedded synchronous and asynchronous learning activities, such as webinars, online chats, discussion fora and wikis. In addition, recorded lectures are designed to enhance student interactivity and active learning by including engaging slides with clickable tabs, interactive quizzes, drag-and-drop activities, matching activities and opinion polls. Our programme follows standardised and validated pedagogical approaches, ensuring constant tutor-student interaction (webinars, online chats, discussion fora), student to student interaction (online chats, discussion fora, wikis), and student-material interaction (recorded lectures, additional resources).

INTERNATIONALLY RENOWNED FACULTY

To realise our vision of serving as a centre of excellence in health services administration education, we have brought together experts from around the world. Our faculty have extensive experience of teaching, working and conducting research in this exciting field, and each course is taught by a leader in their field.



“The speed of change in healthcare is unprecedented. New technologies, genetic therapies, and scientific discoveries are transforming the way we care for patients. At the same time, facing pressures to rein in their costs, improve quality and sustain revenue streams, healthcare organisations have had to rethink the way they deliver care. This is where operations management plays an important role. It imparts the knowledge and skills needed to create value along the care continuum. A strategic perspective is taken by achieving excellence in the four competitive priorities of an operations strategy: quality, cost, on-time and fast delivery, and flexibility. My goal, as an educator, is to inspire students to develop the skills needed to manage operations, acquire the ability to adapt, and improve quality and patient safety in the new healthcare environment.”

George Tsiotras
Course Lead for HSA-522, Hospital Operations,
Patient Safety and Quality



“In an era of major healthcare transformation and reform, it is crucial that healthcare leaders and administrators are appropriately trained to exploit opportunities and tackle challenges in a rapidly changing environment. I am confident that our programme provides graduates with the knowledge and skills needed to manage and lead organisations that will ultimately deliver high-quality health services to patients. The MHSA delivers a multi-disciplinary curriculum, using state-of-the-art teaching methodology, facilitated by experts in their individual fields. As a result, graduates are well positioned to pursue or further advance their careers in this exciting field. I am looking forward to preparing future healthcare administrators to take on the challenges of the healthcare sector and achieve their individual professional goals.”

Soulla Nicolaou
Programme Director
University of Nicosia Medical School



STUDENT OUTCOMES

Our multidisciplinary curriculum, which is constantly being updated to focus on current and emerging issues in the global healthcare industry, prepares graduates to tackle real-world challenges in leadership positions at the local, national and international level. Upon graduation, they will be able to pursue or further their career in a multitude of settings, such as hospitals, clinics, healthcare systems, insurance firms, pharmaceutical companies, health departments and start-ups. Specifically, graduates will be able to manage and lead healthcare organisations and units through critical evaluation of the industry, efficient operational management, prudent financial planning and effective human resource management. The strong emphasis on innovation and technological advancements will enable graduates to provide vision and enable strategic change in healthcare organisations. Most importantly, graduates will be prepared to achieve their individual professional development needs through successful completion of one of the three available elective paths.

ADMISSIONS REQUIREMENTS

1. A Bachelor's degree from an institution recognised in the country where it operates. A degree in a health or business-related field is an advantage
2. Two reference letters: Either academic or professional
3. English proficiency: If English is not your first language and you have not earned a degree taught in English, an IELTS score of 6.5 overall and no less than 6.0 in each of the sub-test components, or an equivalent test and scores
4. An interview: Conducted in person or online

TUITION COSTS

Our tuition fees are structured to allow access to the course by candidates from a wide range of countries with varying levels of development. This means tuition could be as low as €7,700 for the degree, with an instalment plan also available. Our admissions advisers can provide more details.

Please note that students are responsible for all costs incurred while taking examinations in their country of residence.

Academic Path

The programme is divided into three semesters. Core courses are taught in semesters 1 and 2 and must be successfully completed before any semester 3 course is selected. In semester 3, students can opt to complete a research route, field project route, or to complete three electives from a choice of six courses.

FIRST SEMESTER	
(30 ECTS, all courses required)	
Course code/Title	
HSA-511	Epidemiology and Biostatistics
HSA-512	Managing Human Resources and Organizational Behaviour in Health Care Organisations
HSA-513	Managing Financial Resources, Health Economics and Insurance
SECOND SEMESTER	
(30 ECTS, all courses required)	
Course code/Title	
HSA-521	Clinical Systems Management
HSA-522	Hospital Operations, Patient Safety and Quality
HSA-523	Managing Health Information Systems
THIRD SEMESTER	
(30 ECTS, students are required to choose from the three options offered)	
Option 1: Research Pathway (2 courses)	
HSA-590	Research Methods and Methodology
HSA-596	Research Project
Or	
Option 2: Elective Pathway (2 elective courses chosen from the following)	
HSA-531	Ethical and Legal Dimensions of Public Health and Health Care
HSA-532	Comparative Health Care Systems in the World
HSA-533	Innovation and Entrepreneurship in Health
HSA-534	Strategic Management in Health Care Organisations
HSA-535	Managing Marketing in Health Services
Plus	
HSA-590	Research Methods and Methodology
Or	
Option 3: Applied Field Project Pathway (2 courses) Choice of one Elective from HSA-533 OR HSA-590	
HSA-533	Innovation and Entrepreneurship in Health
HSA-590	Research Methods and Methodology
HSA-585	Field Project

APPLY TODAY

FIND OUT MORE ABOUT OUR MASTER OF SCIENCE
IN HEALTH SERVICES ADMINISTRATION

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deliver the MHS as described in this brochure. However, changes may be necessary at times. The Medical School reserves the right to make changes to the content or methods of programme delivery. The Medical School reserves the right to change, without notice, any information about the services contained in this brochure.



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